



FOI 2000

Date 17/03/2023

Dear Requester,

Thank you for your Freedom of Information request. Please note, this is a cross-site response for Bedford site and Luton site.

You asked:

- System type – **EPR**
- Current EPR supplier name: **Nervecentre**
- Current EPR / EHR system name: **Nervecentre**
- Date Current EPR / EHR system installed: **2022**
- Current EPR / EHR system's contract expiration: **2025 with option to extend**
- Is this contract annually renewed? **No**
- Do you currently have plans to replace this EPR system? **No**
- Are you currently out to tender to replace this EPR system? **No**
- If you have recently awarded a new EPR / EHR replacement supplier and system, what is the new supplier and system and when is the current planned go-live date please: **N/A**
- Is your current or future EPR contract in a joint-partnership with any other NHS Trust? If yes, which Trust(s): **No**

System definition: Electronic Patient Record (EPR) – An electronic patient / health record is a digital version of a patient's paper chart.

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Please note that the Trust has a formal internal review and complaints process which is managed by the Information Governance Manager/Data Protection Officer. Should you have any concerns with our response, you can make a formal request for an internal review. Requests for internal review should be submitted within three months of the date of receipt of the response to your original letter, and should be addressed to: dataprotectionofficer@ldh.nhs.uk. This option is available to you for up to three calendar months from the date your response was issued.

If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF www.ico.org.uk

Yours sincerely,

FOI Officer

Bedfordshire Hospitals NHS Foundation Trust