FOI 2345

Date 29/06/2023

Dear Requester,

Thank you for your Freedom of Information request. Please note, this is a cross-site response for Bedford site and Luton site.

You asked:

Please may you provide me with the following:

1. **The number of patient transport home bookings made by your hospital discharge teams in 2022**
2. **The total cost of these patient transport journeys?**
3. **Details of any IT systems you use to coordinate with patient transport providers?**

Answer:

1. Hospital Transport is contracted by BLMK ICB – please contact them on [blmkicb.contactus@nhs.net](mailto:blmkicb.contactus@nhs.net)
2. Hospital Transport is contracted by BLMK ICB – please contact them on [blmkicb.contactus@nhs.net](mailto:blmkicb.contactus@nhs.net)
3. The Trust uses Cleric & Apex IT Systems

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Please note that the Trust has a formal internal review and complaints process which is managed by the Information Governance Manager/Data Protection Officer. Should you have any concerns with our response, you can make a formal request for an internal review. Requests for internal review should be submitted within three months of the date of receipt of the response to your original letter, and should be addressed to: dataprotectionofficer@ldh.nhs.uk. This option is available to you for up to three calendar months from the date your response was issued.

If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF www.ico.org.uk

Yours sincerely,

*FOI Officer*

Bedfordshire Hospitals NHS Foundation Trust