FOI 2745

Date 04/12/2023

Dear Requester,

Thank you for your Freedom of Information request. Please note, this is a cross-site response for Bedford site and Luton site.

You asked:

**This is an information request relating to posters paid for by the trust in the last 3 financial years, and the current year to date (2019,20 2020/21, 2021/22, 2022/23).**

**Please include the following information:**

1. Total amount and cost of all posters paid for by the trust that are used in the hospitals, clinics, offices and other buildings of the trust.

 N/A as all posters designed and printed in-house

1. The total number of posters in foreign languages paid for by the trust

 N/A as all such posters displayed are received from partner organisations (BLMK ICB, HealthWatch etc.)

1. The total cost of foreign language posters

 N/A as above

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 Please note that the Trust has a formal internal review and complaints process which is managed by the Information Governance Manager/Data Protection Officer. Should you have any concerns with our response, you can make a formal request for an internal review. Requests for internal review should be submitted within three months of the date of receipt of the response to your original letter, and should be addressed to: dataprotectionofficer@ldh.nhs.uk. This option is available to you for up to three calendar months from the date your response was issued.

If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF www.ico.org.uk

 Yours sincerely,

 *FOI Officer*

 Bedfordshire Hospitals NHS Foundation Trust