



## FOI 3102

Date 25/06/2024

Dear Requester,

Thank you for your Freedom of Information request. Please note, this is a cross-site response for Bedford site and Luton site.

You asked:

1. Do you have a managed bank provider or a bank system provider?
  - a. who is your provider?
  - b. what is your contract start and end date?

We have a bank system provider which is Datix (formerly Allocate) and the contract expires September 2028

2. What is your current Bank staff Fill rate? 71%
3. What is your current Agency Fill Rate rate? Agency 28% Locums 40%
4. Do you have a Direct Engagement Provider? Yes
  - a. who is your provider? Datix Staff Direct (formerly 247Time)
  - b. what is your contract start and end date? June 2028
5. Do you provide staff to others through a collaborative bank or is it exclusively for the trusts own workforce requirements?
  - a. exclusively for the trusts own workforce requirements
6. Do you have a Master Vendor or Neutral Vendor provider? If so who is the Provider and what is the contract end date?

No, however there is a master vendor in place for agency medical locums for the Bedford Hospital Site only . Contract end date is October 2024

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Please note that the Trust has a formal internal review and complaints process which is managed by the Information Governance Manager/Data Protection Officer. Should you have any concerns with our response, you can make a formal request for an internal review. Requests for internal review should be submitted within three months of the date of receipt of the response to your original letter, and should be addressed to: [dataprotectionofficer@ldh.nhs.uk](mailto:dataprotectionofficer@ldh.nhs.uk). This option is available to you for up to three calendar months from the date your response was issued.

If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF [www.ico.org.uk](http://www.ico.org.uk)



Yours sincerely,

*FOI Officer*

Bedfordshire Hospitals NHS Foundation Trust