



## FOI 3114

Date 28/06/2024

Dear Requester,

Thank you for your Freedom of Information request. Please note, this is a cross-site response for Bedford site and Luton site.

You asked:

**Please could you answer questions 1-4, for each of the specialist clinical systems (used to manage patients and patient clinical notes within each speciality) listed below (A-N) within your Trust. Please use the format provided.**

### EPR

1. **Name of the system used** : Nervecentre
2. **System provider name**: Nervecentre
3. **System version name/number**: Exempt under Sec 31 of the FOIA
4. **Does the Trust anticipate changing the system provider at present? If so, which system will replace it** - No

### PAS

1. **Name of the system used** : iPM
2. **System provider name**: Dedalus
3. **System version name/number**: Exempt under Sec 31 of the FOIA
4. **Does the Trust anticipate changing the system provider at present? If so, which system will replace it** - No

### Theatres

1. **Name of the system used** : Opera
2. **System provider name**: GE Healthcare
3. **System version name/number**: Exempt under Sec 31 of the FOIA
4. **Does the Trust anticipate changing the system provider at present? If so, which system will replace it** - No

### Ophthalmology

1. **Name of the system used** : Medisight
2. **System provider name**: Medisoft
3. **System version name/number**: Exempt under Sec 31 of the FOIA
4. **Does the Trust anticipate changing the system provider at present? If so, which system will replace it** - No



### Endoscopy

1. **Name of the system used :** HD Solus (Bedford), HICCs (Luton)
2. **System provider name:** HD Clinical (Bedford), HICCs (Luton)
3. **System version name/number:** Exempt under Sec 31 of the FOIA
4. **Does the Trust anticipate changing the system provider at present? If so, which system will replace it -** No

### Chemotherapy

1. **Name of the system used :** IQemo (Bedford), Chemocare (L&D)
2. **System provider name:** IQ Health Tech (Bedford), System C (L&D)
3. **System version name/number:** Exempt under Sec 31 of the FOIA
4. **Does the Trust anticipate changing the system provider at present? If so, which system will replace it -** No

### Cardiology

1. **Name of the system used :** TomCat CVIS
2. **System provider name:** Phillips
3. **System version name/number:** Exempt under Sec 31 of the FOIA
4. **Does the Trust anticipate changing the system provider at present? If so, which system will replace it -** No

### Pathology

1. **Name of the system used :** ICE
2. **System provider name:** Clinisys
3. **System version name/number:** Exempt under Sec 31 of the FOIA
4. **Does the Trust anticipate changing the system provider at present? If so, which system will replace it -** Yes, Nervecentre

### Histology

1. **Name of the system used :** As Pathology
2. **System provider name:**
3. **System version name/number:**
4. **Does the Trust anticipate changing the system provider at present? If so, which system will replace it**

### Radiology

1. **Name of the system used :** Philips PACS
2. **System provider name:** Phillips
3. **System version name/number:** Exempt under Sec 31 of the FOIA
4. **Does the Trust anticipate changing the system provider at present? If so, which system will replace it -** No

### Radiotherapy

1. **Name of the system used :** N/A
2. **System provider name:**
3. **System version name/number:**
4. **Does the Trust anticipate changing the system provider at present? If so, which system will replace it**



#### Maternity

1. **Name of the system used** : CMiS
2. **System provider name**: HD Clinical
3. **System version name/number**: Exempt under Sec 31 of the FOIA
4. **Does the Trust anticipate changing the system provider at present? If so, which system will replace it** - No

#### Paediatric

1. **Name of the system used** : N/A
2. **System provider name**:
3. **System version name/number**:
4. **Does the Trust anticipate changing the system provider at present? If so, which system will replace it**

#### ITU

1. **Name of the system used** : Metavision
2. **System provider name**: IMDSOFT
3. **System version name/number**: Exempt under Sec 31 of the FOIA
4. **Does the Trust anticipate changing the system provider at present? If so, which system will replace it** - No

*\*Please note that we have applied exemption under Section 31 of the FOI Act to Q3 for the following reasons:*

*The Trust like any organisation may be subject to cyber-attacks and, since it holds large amounts of sensitive, personal and confidential information, maintaining the security of this information is extremely important.*

*In this context, providing requested information would constitute a risk to the Trust's resilience to cyber-attacks. There is a very strong public interest in preventing the Trust's information systems from being subject to cyber-attacks. Providing the type of information requested would be likely to provide attackers with information relating to the state of our cyber security defences, and this is not in the public interest.*

This information is provided for your personal use and is the property of Bedfordshire Hospitals NHS Trust and subject to any existing Intellectual Property and Database Rights. Any commercial application or use of this information may be subject to the provisions of the Re-use of Public Sector Information Regulations 2015 (RPSI). This means that if you wish to re-use the information provided for commercial purposes for any reason you must ask the Trust for permission to do so.

Please note that the Trust has a formal internal review and complaints process which is managed by the Information Governance Manager/Data Protection Officer. Should you have any concerns with our response, you can make a formal request for an internal review. Requests for internal review should be submitted within three months of the date of receipt of the response to your original letter, and should be addressed to: [dataprotectionofficer@ldh.nhs.uk](mailto:dataprotectionofficer@ldh.nhs.uk). This option is available to you for up to three calendar months from the date your response was issued.

If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision.



The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF  
[www.ico.org.uk](http://www.ico.org.uk)

Yours sincerely,

*FOI Officer*

Bedfordshire Hospitals NHS Foundation Trust