



FOI 3263

Date 17/09/2024

Dear Requester,

Thank you for your Freedom of Information request. Please note, this is a cross-site response for Bedford site and Luton site.

You asked:

I am requesting a copy of the following;

- **Any policy relating to the care or treatment of transgender patients whilst inpatient including bed/ward allocation**

This is covered in the Trust's Patient Experience Policy – see attached

- **Any policy relating to the care or treatment of transgender patients whilst outpatient**

This is covered in the Trust's Patient Experience Policy – see attached

- **Any policy relating to the updating of patient records for transgender patients when they change name and/or sex marker**

This is covered in the Trust's Health Records Policy – see attached

- **Any policy relating to the issuance of a new hospital number for transgender patients when they update their listed sex via the process set out by PCSE**

This is covered in the Trust's Health Records Policy – see attached

- **Any policy relating to the updating and redaction of patient records for transgender patients when they are issued a new NHS Number by PCSE,**

This is covered in the Trust's Health Records Policy – see attached

- **Any policy regarding post NHS number/name-change clinical notes and communications regarding transgender patients, such as guidance as to when it is clinically appropriate to mention that a patient is transgender, including any policy statements relating to staff awareness of section 22 of the gender recognition act 2004.**

The Trust's policies are in the process of being reviewed and updated to include further guidance on this process



- **Also, can you confirm if the trust has any plans to update any of the above policies in the near future?**

Yes – as above

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Please note that the Trust has a formal internal review and complaints process which is managed by the Information Governance Manager/Data Protection Officer. Should you have any concerns with our response, you can make a formal request for an internal review. Requests for internal review should be submitted within three months of the date of receipt of the response to your original letter, and should be addressed to: dataprotectionofficer@ldh.nhs.uk. This option is available to you for up to three calendar months from the date your response was issued.

If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF www.ico.org.uk

Yours sincerely,

FOI Officer

Bedfordshire Hospitals NHS Foundation Trust