FOI 3269

Date 17/09/2024

Dear Requester,

Thank you for your Freedom of Information request. Please note, this is a cross-site response for Bedford site and Luton site.

You asked:

Please provide the following details:

Access Control System Overview:

1. Current System(s):
   * **What electronic access control system(s) do you currently have in place? Please include manufacturer of control unit & model (e.g. SALTO, PAXTON, ASSA)**

2. Access-Controlled Doors:
   * **How many doors across all of your sites have access control systems installed? How many per each site?**

3. Access Control Types:
   * **Please provide a detailed breakdown of the different types of access control setups in place (e.g., magnetic lock doors, electric strike doors, battery-operated electronic handle sets, battery-operated electronic cylinders, etc.).**

4. System Age:
   * **When was your current access control system installed? Which company installed it?**

5. System Integration:
   * **Is your access control system integrated with your ID card production or other systems (e.g., time and attendance, building management/CCTV and/or fire/security alarm systems)? If so, which system(s) is it integrated with?**

6. Supplier Information:
   * **What are the names of the suppliers of your existing access control system?**
   * **Who is your current supplier for access cards and fobs, and do you purchase these directly or through your access control installers/maintenance contractors?**

7. Manufacturer and Models:
   * **What manufacturer and model of cards and fobs do you use for your access control system? Please provide specific details of each of the exact manufacturer/model of card(s)/fob(s) that you use at each site (e.g. Paxton 692-052 Net2 Proximity ISO Cards Pack of 500 SKU: AC-PAX-692-052) together with the cost (including VAT) each month/year.**

8. Management Software:

* What software is used to manage the door controllers and readers in your access control system? (e.g. Paxton Net2 Pro)⌞SEP⌟

Usage and Distribution Details:

9. Consumable Usage:
  * Please provide data on the monthly and annual usage/purchases of access control cards and fobs. This should include how many are issued, lost/replaced, and returned faulty/damaged each month/annum. ⌞SEP⌟

10. User Information:
  * How many individual users require access control cards/fobs across all sites? If possible, please provide a breakdown by site or building.⌞SEP⌟

Maintenance and Support:

11. Management and Contact Information:

* Who manages your site's access control system? Please provide a name, direct email address and direct telephone number / extension for this contact.⌞SEP⌟

12. Support/Maintenance Contracts:

* Do you have a current support/maintenance contract for your access control system? If so, when does this contract expire?⌞SEP⌟

Future Plans:

13. Planned Changes:
  * What are the organisations plans related to the installation, upgrade, or support/maintenance of access control systems over the next three to five years?⌞SEP⌟

Answer:

We have considered your request and we have decided to apply an exemption under section 31 (2) (i) and 31 (2) (j) of the FOIA:

(i) the purpose of securing the health, safety and welfare of persons at work, and

(j) the purpose of protecting persons other than persons at work against risk to health or safety arising out of or in connection with actions of persons at work.

We have applied the public interest test when considering the request and decided that releasing the requested information could pose significant risks to both staff and patients. Additionally, it could compromise the security of restricted areas within the Trust, thereby making it more difficult to protect vulnerable individuals and maintain a secure environment. Our priority is to ensure the safety and well-being of everyone under our care, and we believe withholding this information is essential to uphold that responsibility.

This information is provided for your personal use and is the property of Bedfordshire Hospitals NHS Trust and subject to any existing Intellectual Property and Database Rights. Any commercial application or use of this information may be subject to the provisions of the Re-use of Public Sector Information Regulations 2015 (RPSI). This means that if you wish to re-use the information provided for commercial purposes for any reason you must ask the Trust for permission to do so.

Please note that the Trust has a formal internal review and complaints process which is managed by the Information Governance Manager/Data Protection Officer. Should you have any concerns with our response, you can make a formal request for an internal review. Requests for internal review should be submitted within three months of the date of receipt of the response to your original letter, and should be addressed to: dataprotectionofficer@ldh.nhs.uk. This option is available to you for up to three calendar months from the date your response was issued.

If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF www.ico.org.uk

Yours sincerely,

FOI Officer

Bedfordshire Hospitals NHS Foundation Trust