FOI 3076

Date 14/10/2024

Dear Requester,

Thank you for your Freedom of Information request. Please note, this is a cross-site response for Bedford site and Luton site.

You asked:

1. Please outline the structure of your organisation's clinical systems team (e.g. SystmOne trainers, service desk staff, configurations specialists, business change analysts, management/project manager), can you include number of each roles e.g. 3 business change analysts, number of job bandings for each role, an estimate of staff supported, service users, and the number of services supported.
2. Can you list distinct care settings you support e.g. community, mental health, inpatient, community hospital, minor injury units, urgent care settings, emergency departments etc.

 Please find attached.

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 Please note that the Trust has a formal internal review and complaints process which is managed by the Information Governance Manager/Data Protection Officer. Should you have any concerns with our response, you can make a formal request for an internal review. Requests for internal review should be submitted within three months of the date of receipt of the response to your original letter, and should be addressed to: dataprotectionofficer@ldh.nhs.uk. This option is available to you for up to three calendar months from the date your response was issued.

If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF www.ico.org.uk

 Yours sincerely,

 *FOI Officer*

 Bedfordshire Hospitals NHS Foundation Trust