FOI 3158

Date 02/10/2024

Dear Requester,

Thank you for your Freedom of Information request. Please note, this is a cross-site response for Bedford site and Luton site.

You asked:

**Under the provision of the Freedom of Information Act 2000 please can you answer the following questions:**

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| **Question** | **Answer Type / Notes** |
| Do you currently use RPA? | No |
| If No, are you planning to? | No |
| What solution(s) do you use? | N/A |
| Main RPA Contact within the Organisation | N/A |
| Are Automations Developed in-house or via external provider, if so whom. | N/A |
| Please Provide the following details for all automations you have (Live, being developed or decommissioned) | N/A |
| Department | N/A |
| Title | N/A |
| Brief Description | N/A |
| Are you intending to expand the use of RPA in future, if so into which areas? | N/A |
| Have you already shared automations with another trust? | No |
| If yes, which organisations | N/A |
| Are you happy for this to be shared with other NHS Trusts on request (information will not be shared outside the NHS) | No |

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Please note that the Trust has a formal internal review and complaints process which is managed by the Information Governance Manager/Data Protection Officer. Should you have any concerns with our response, you can make a formal request for an internal review. Requests for internal review should be submitted within three months of the date of receipt of the response to your original letter, and should be addressed to: dataprotectionofficer@ldh.nhs.uk. This option is available to you for up to three calendar months from the date your response was issued.

If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF www.ico.org.uk

Yours sincerely,

*FOI Officer*

Bedfordshire Hospitals NHS Foundation Trust