FOI 3160

Date 04/07/2024

Dear Requester,

Thank you for your Freedom of Information request. Please note, this is a cross-site response for Bedford site and Luton site.

You asked:

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|  | **L&D** | **Bedford** |
| Can you please provide me with an organisational chart or list of your Soft facilities Services, indicating all posts within the structure, their AFC banding, and the number of whole time equivalents funded in each post? | As per attachment | |
| Is your cleaning service delivered in-house, outsourced, or a blend of both? If a blend, please provide approximate percentages. | Fully Outsourced | In-House |
| Is your patient catering service delivered in-house, outsourced, or a blend of both? If a blend, please provide approximate percentages. | Fully Outsourced | In- House |
| Are your patient meals produced in-house or externally purchased? | Externally Purchased | In- House |
| Please indicate what meal service your trust utilises? Cook-freeze, Cook-chill, Cook-serve, Mixed, Other. | Cook freeze | Fresh cook production kitchen |
| Is your linen services delivered in-house, outsourced, or a blend of both? If a blend, please provide approximate percentages. | Fully Outsourced | Fully Outsourced |
| Is your transport service delivered in-house, outsourced, or a blend of both? If a blend, please provide approximate percentages. | Mainly through the ICB Ambulances contracts but additional requirements are outsourced. | |
| Do you have other services included under you Soft Facilities Service remit? If yes, please list and indicate whether they are delivered in-house, outsourced, or a blend of both? If a blend, please provide approximate percentages. | Portering – In-House  Non Patient Catering – Outsourced  Switchboard – In-House  Waste Management – Outsourced  Security & Car Parking – Outsourced | Portering – In-House  Non Patient Catering – In-House  Switchboard – In-House  Waste Management – Blend (40% In-House and 40% outsourced)  Security & Car Parking - Outsourced |
| Please indicate how many sites you provide Soft Facilities Service to within your trust? 1, <5, <10, <20, <30, <40. If over 40, please confirm how many. | <5 | <5 |

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If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF www.ico.org.uk

Yours sincerely,

*FOI Officer*

Bedfordshire Hospitals NHS Foundation Trust