FOI 3373

Date 16/10/2024

Dear Requester,

Thank you for your Freedom of Information request. Please note, this is a cross-site response for Bedford site and Luton site.

You asked:

1. How is waitlist validation carried out in your Trusts? Please select one of the following options: Manually / Semi-automated / Automated.

Semi Automated

1. **If your response was semi-automated or automated, which tools do you use?  Please specify the types of tools or software used.**

DrDoctor

1. How many FTEs currently work on waitlist validation and what band are they? Please specify the number per band.

2xB6 1xB3 (1 Information and 2 Operational)

1. How has your FTE count working on waitlist validation increased in the past 2-3 years? Please provide an estimate if you do not have the exact number.

3 posts

1. In the past 12 months, approximately how long has the waitlist validation process taken? Please provide an estimate if you do not have the exact number.

It has taken place weekly for the last 12 month

1. What data quality issues have been identified the most frequently as part of the waitlist validation process? Please select those that apply from the list below:
2. Decision to admit but no waiting list entry
3. Missing waiting list or pathway information (e.g. due date, intended procedure)
4. Patients on an admitted waiting list without an active RTT (Referral to Treatment Pathway) clock
5. Past TCI (To Come In) dates
6. Potential duplicates
7. Other - please specify
8. What are your current approaches to linking data? Please select one of the following options: Manually or semi-automated / Automated

Manual

1. What is the proportion of data linkage that is manual and automated? Please provide an estimate if you do not have the exact number.

100% Manual

1. If automated, what tools are used? Please provide the name of the tools.
2. If manual, what tools are used e.g. R, data bricks? Please provide the name of the tools. None – Data Entry
3. Currently, is the data linking process cumbersome? Please select one option: Yes/No Yes
4. And does it take away from people’s everyday role? Please select one option:

Yes

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If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF www.ico.org.uk

Yours sincerely,

*FOI Officer*

Bedfordshire Hospitals NHS Foundation Trust