FOI 3420

Date 21/11/2024

Dear Requester,

Thank you for your Freedom of Information request. Please note, this is a cross-site response for Bedford site and Luton site.

You asked:

* A copy of a review carried out into an intermittent equipment issue that affected HbA1C tests at Luton and Dunstable Hospital

At this time we are unable to provide this information. The Trust is conducting an investigation under the Patient Safety Incident Reporting Framework (PSRIF) using a Patient Safety Incident Investigation (PSII) investigative tool. This investigation is currently ongoing and is unlikely to be completed within the Freedom of Information time scales. We would be happy to share the PSII report once it has been completed.

On this basis we are exempting the question under Section 22 - intended for future publication.

* The name of the equipment model and its manufacturer

Menarini Hb9210 HbA1c analyser

* How many patient harm assessments has the trust carried out to date?

This continues to be a live incident, with the information not yet available to use. Patients are being reviewed by Trust clinicians, primary care colleagues, and also bought in capacity.

* How many cases of patient harm have been found to date? Please give as much detail of each case as possible with any necessary redactions to enable you to share

1-5 cases, of which there has been no moderate or severe harm identified.

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 Please note that the Trust has a formal internal review and complaints process which is managed by the Information Governance Manager/Data Protection Officer. Should you have any concerns with our response, you can make a formal request for an internal review. Requests for internal review should be submitted within three months of the date of receipt of the response to your original letter, and should be addressed to: dataprotectionofficer@ldh.nhs.uk. This option is available to you for up to three calendar months from the date your response was issued.

If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF www.ico.org.uk

 Yours sincerely,

 *FOI Officer*

 Bedfordshire Hospitals NHS Foundation Trust