FOI 3011

Date 26/04/2024

Dear Requester,

Thank you for your Freedom of Information request. Please note, this is a cross-site response for Bedford site and Luton site.

You asked:

|  |  |  |
| --- | --- | --- |
| **Please confirm the below information for each contract you hold with a teleradiology reporting provider:**  | **Provider 1**  | **Provider 2**  |
| Name  | Medica | InHealth |
| Contract start date  | 2020, renewed Jan 2024 | 2018 |
| Contract end date  | 31/01/2027 | No end-date on historical contract, but currently being renewed. |
| Option for extension/roll-over period  |  No |   |
| Procurement route/framework used  |  NHSSC |  Not known (pre-merger) |
| Exclusivity or volume commitment within contract  |  Volume commitment |  No |
| Prospect only - When did you last benchmark the contract against other options available?  |  2023 |  2023 |
| Prospect only - Do you expect to replace or renew the contract in 2024?  | Already renewed in Jan 2024 |  Renew |
|   |   |   |
| **Please provide the below information for each teleradiology provider above:**  | Provider 1  | Provider 2  |
| Number of CT/MRI examinations reported between 1st September 2023 and 31st December 2023 inclusive that require a 1-hour turnaround time or quicker (Emergency reporting)  |  4983 |  None |
| Please confirm the daily start and end time of your external Emergency reporting provision?  | Luton site:M-F 21:30 - 08:00W/E 20:00 - 08:00Bedford site: M-F 17:00 – 09:00W/E 15:30 – 09:00 (changing to 17:00 – 09:00 from May 2024) |  None |
| Number of CT/MRI examinations reported between 1st September 2023 and 31st December 2023 inclusive that require a turnaround time of between 1 and 12 hours (Urgent reporting)  | Only classified as emergency or routine. |   |
| Number of CT/MRI examinations reported between 1st September 2023 and 31st December 2023 inclusive that require a turnaround time of 24 hours (Urgent reporting)  | Only classified as emergency or routine. |   |
| Number of CT and MRI examinations reported between 1st September 2023 and 31st December 2023 that require reporting in over 24 hours turnaround time (General reporting)  |  6678 |  None |
| Number of X-Ray examinations reported between 1st September 2023 and 31st December 2023 that require reporting in over 24 hours turnaround time (General reporting)  |  7641 | 28588 |
|   |   |   |
| **Please provide the below information for each teleradiology provider above:**  | **Provider 1**  | **Provider 2**  |
| Total financial expenditure for CT/MRI examinations reported between 1st September 2023 and 31st December 2023 inclusive that require a 1-hour turnaround time or quicker (Emergency reporting)  |  Approx. £250,000 |   |
| Total financial expenditure for CT/MRI examinations reported between 1st September 2023 and 31st December 2023 inclusive that require a turnaround time of between 1 and 12 hours (Urgent reporting)  | Only classified as emergency or routine. |   |
| Total financial expenditure for CT/MRI examinations reported between 1st September 2023 and 31st December 2023 inclusive that require a turnaround time of 24 hours (Urgent reporting)  | Only classified as emergency or routine. |   |
| Total financial expenditure for CT and MRI examinations reported between 1st September 2023 and 31st December 2023 inclusive that require a 48 hour turnaround time or longer (General reporting)  |  Approx. £260,000 |   |
| Total financial expenditure for Xray examinations reported between 1st September 2023 and 31st December 2023 inclusive that require a 48-hour turnaround time or longer (General reporting)  |  Approx. £40,000 | Approx. £125,000 |

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 Please note that the Trust has a formal internal review and complaints process which is managed by the Information Governance Manager/Data Protection Officer. Should you have any concerns with our response, you can make a formal request for an internal review. Requests for internal review should be submitted within three months of the date of receipt of the response to your original letter, and should be addressed to: dataprotectionofficer@ldh.nhs.uk. This option is available to you for up to three calendar months from the date your response was issued.

If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF www.ico.org.uk

 Yours sincerely,

 *FOI Officer*

 Bedfordshire Hospitals NHS Foundation Trust