FOI 3011

Date 26/04/2024

Dear Requester,

Thank you for your Freedom of Information request. Please note, this is a cross-site response for Bedford site and Luton site.

You asked:

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| --- | --- | --- |
| **Please confirm the below information for each contract you hold with a teleradiology reporting provider:** | **Provider 1** | **Provider 2** |
| Name | Medica | InHealth |
| Contract start date | 2020, renewed Jan 2024 | 2018 |
| Contract end date | 31/01/2027 | No end-date on historical contract, but currently being renewed. |
| Option for extension/roll-over period | No |  |
| Procurement route/framework used | NHSSC | Not known (pre-merger) |
| Exclusivity or volume commitment within contract | Volume commitment | No |
| Prospect only - When did you last benchmark the contract against other options available? | 2023 | 2023 |
| Prospect only - Do you expect to replace or renew the contract in 2024? | Already renewed in Jan 2024 | Renew |
|  |  |  |
| **Please provide the below information for each teleradiology provider above:** | Provider 1 | Provider 2 |
| Number of CT/MRI examinations reported between 1st September 2023 and 31st December 2023 inclusive that require a 1-hour turnaround time or quicker (Emergency reporting) | 4983 | None |
| Please confirm the daily start and end time of your external Emergency reporting provision? | Luton site:  M-F 21:30 - 08:00  W/E 20:00 - 08:00  Bedford site:  M-F 17:00 – 09:00  W/E 15:30 – 09:00 (changing to 17:00 – 09:00 from May 2024) | None |
| Number of CT/MRI examinations reported between 1st September 2023 and 31st December 2023 inclusive that require a turnaround time of between 1 and 12 hours (Urgent reporting) | Only classified as emergency or routine. |  |
| Number of CT/MRI examinations reported between 1st September 2023 and 31st December 2023 inclusive that require a turnaround time of 24 hours (Urgent reporting) | Only classified as emergency or routine. |  |
| Number of CT and MRI examinations reported between 1st September 2023 and 31st December 2023 that require reporting in over 24 hours turnaround time (General reporting) | 6678 | None |
| Number of X-Ray examinations reported between 1st September 2023 and 31st December 2023 that require reporting in over 24 hours turnaround time (General reporting) | 7641 | 28588 |
|  |  |  |
| **Please provide the below information for each teleradiology provider above:** | **Provider 1** | **Provider 2** |
| Total financial expenditure for CT/MRI examinations reported between 1st September 2023 and 31st December 2023 inclusive that require a 1-hour turnaround time or quicker (Emergency reporting) | Approx. £250,000 |  |
| Total financial expenditure for CT/MRI examinations reported between 1st September 2023 and 31st December 2023 inclusive that require a turnaround time of between 1 and 12 hours (Urgent reporting) | Only classified as emergency or routine. |  |
| Total financial expenditure for CT/MRI examinations reported between 1st September 2023 and 31st December 2023 inclusive that require a turnaround time of 24 hours (Urgent reporting) | Only classified as emergency or routine. |  |
| Total financial expenditure for CT and MRI examinations reported between 1st September 2023 and 31st December 2023 inclusive that require a 48 hour turnaround time or longer (General reporting) | Approx. £260,000 |  |
| Total financial expenditure for Xray examinations reported between 1st September 2023 and 31st December 2023 inclusive that require a 48-hour turnaround time or longer (General reporting) | Approx. £40,000 | Approx. £125,000 |

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If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF www.ico.org.uk

Yours sincerely,

*FOI Officer*

Bedfordshire Hospitals NHS Foundation Trust