FOI 3496

Date 12/12/2024

Dear Requester,

Thank you for your Freedom of Information request. Please note, this is a cross-site response for Bedford site and Luton site.

You asked:

1. Do you have a system to track prostate patients on care protocols that allows remote monitoring or PIFU or is this currently a manual solution/recorded using a spreadsheet?

Mixture of manual and digital systems

1. If you have a system which system do you use and does it have a portal that the patients can access?

Infoflex system– patients do not have access

1. If you have a system when is this contract due for renewal?

March 2028

1. What is the annual cost of supporting this system?

Approx. £265,000

1. Who is the key contact for the service and what is that persons email address?

Exempt under Section 40 – personal information

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Please note that the Trust has a formal internal review and complaints process which is managed by the Information Governance Manager/Data Protection Officer. Should you have any concerns with our response, you can make a formal request for an internal review. Requests for internal review should be submitted within three months of the date of receipt of the response to your original letter, and should be addressed to: dataprotectionofficer@ldh.nhs.uk. This option is available to you for up to three calendar months from the date your response was issued.

If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF www.ico.org.uk

Yours sincerely,

*FOI Officer*

Bedfordshire Hospitals NHS Foundation Trust