FOI 3217

Date 09/01/2025

Dear Requester,

Thank you for your Freedom of Information request. Please note, this is a cross-site response for Bedford site and Luton site.

You asked:

1. Does the trust currently have an Electronic Document Management System (EDMS) in place?

Yes

1. If so, what EDMS is deployed?

Evolve and Mediviewer

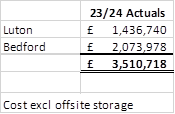
1. When was the system deployed?

2012 & 2019

1. When does the contract with the EDMS supplier end or when is the review date?

3rd Quarter of 2026

1. What is the rough spend on the EDMS either annually or total contract value?



1. The name and email contact of the person within the Trust that has overall responsibility for the EDMS system?

Exempt under Section 40 – personal information

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Please note that the Trust has a formal internal review and complaints process which is managed by the Information Governance Manager/Data Protection Officer. Should you have any concerns with our response, you can make a formal request for an internal review. Requests for internal review should be submitted within three months of the date of receipt of the response to your original letter, and should be addressed to: dataprotectionofficer@ldh.nhs.uk. This option is available to you for up to three calendar months from the date your response was issued.

If you are not satisfied with the Trust review under the Freedom of Information Act 2000 you may apply directly to the Information Commissioners Officer (ICO) for a review of your appeal decision. The ICO can be contacted at: ICO, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF www.ico.org.uk

Yours sincerely,

*FOI Officer*

Bedfordshire Hospitals NHS Foundation Trust